

CHANGE MANAGEMENT: ATMS HELPS OILFIELD OPERATOR MANAGE ENGINEERING CHANGES

CUSTOMER

Large oilfield operator

LOCATION:

Caspian Region

ASSETS:

Oilfield + Oil & Gas separation plant

REQUIREMENT:

- Managing engineering change requests
- Co-ordinating projects to deliver specified outcomes
- Facilitating collaboration between English and Russian speaking teams

SOLUTION:

- Operator adopted ATMS for Change Management
- Pisis configured ATMS to use English and Cyrillic characters and helped implement a process for translating entries

RESULT:

- A structured, robust change management process
- Specified deliverables: job packs produced for every change request
- Better collaboration
- Full, auditable project history



BACKGROUND

This Pisis customer is part of a joint venture which operates a large oilfield in the Caspian Region. The company's project engineers are regularly asked to carry out significant and often safety-critical engineering changes to the company's facilities, which include an oil & gas separation plant.

CHALLENGES

Initially, project teams attempted to manage all change requests using spreadsheets.

They quickly came up against the limits of spreadsheets, and were struggling with:

- a lack of structure and co-ordination of all aspects of the project
- incomplete or intangible project outcomes
- no auditability.

In addition, the multi-national workforce communicates using translators, and all paperwork and software was dual language – English and Russian.

SOLUTION

On the recommendation of one of their partners, the company adopted Pisis ATMS Action Tracking Management System for managing their engineering change requests.

Pisis configured ATMS so that both English and Cyrillic character sets could be used, and helped the company implement a process for translating entries between the two languages.

ATMS allowed the company to create a system to:

- move change requests through a workflow, and ensure approvals at various stages
- produce job packs with detailed instructions on how to perform the job
- structure and plan entire projects
- create actions and track them to closeout to give complete auditability.

RESULTS

- A structured Change Management Process, including multi-stage approvals at defined points in the project.
- Defined project deliverables: engineers create detailed job packs containing instructions and other information necessary to perform the change. These packs are created as part of the change management process and are sent out to relevant people.
- Better collaboration across teams, joint venture companies and across the English/Russian language barrier.
- Improved safety: H & S professionals give their input at key stages of the project, and this becomes an integral part of change management and project planning.
- Improved efficiency: change requests move through the workflow at the optimum level, as key people are notified when an action is required of them.
- Improved tracking of change requests through the system, and better auditability
- Improved Project tracking, integrity, auditability and peace of mind: the company can be sure that the most up-to-date and relevant information is available to all key personnel at all partner companies, all in one location, accessible from anywhere.

For more information of how Pisys could help with your change management, please feel free to contact us:

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