

AUDITS: ENERGY SERVICES COMPANY USES ATMS TO CO-ORDINATE ACTIONS WORLDWIDE

CUSTOMER

Global Products, System & Services Company in the Energy Industry

LOCATION:

52 locations worldwide

EMPLOYEES:

~14,000

REQUIREMENT:

- Sharing audit findings and learnings across projects and assets.
- Ensuring capture and timely close-out of audit actions
- Giving Management an overview of all audit results and timescales for audit actions.

SOLUTION:

Introducing Pisis ATMS Action Tracking Management System to share audit findings and manage actions from audits

RESULT:

- All audit findings and actions are captured immediately
- Overview of audit results and status of actions from anywhere
- Time saving for lead auditor of approx. 10 hrs/week
- Improved remote communication with teams



BACKGROUND

This large technical and engineering company supplies specialist solutions to the energy sector, covering all lifecycle stages of an asset from concept to de-commissioning.

Regular audits onshore and offshore are carried out by the company's audit team, across all projects in various locations across the world.

Audit findings, actions and shared learnings are communicated to project teams using audit software.

CHALLENGES

The company had a legacy audit system which was no longer fit for purpose:

- Using the system was time consuming and did not fit the company's audit process – the lead QHSE Auditor spent ~2 days/week on working around the system, instead of the system assisting him.
- There was little or no overview of audit findings and the status of individual audit actions in a central location
- Communication with offshore teams and teams in different countries was difficult, as the old system was not easily accessible from all locations.

A better system had to be found to:

- allow management teams from across the world to easily access audit findings and timescales for completing resulting actions
- allow the lead auditor to work with a system that worked for him
- allow access to audit information remotely from anywhere.

SOLUTION

- Introduction of Pisis ATMS Action Tracking Management System to share audit findings and learnings, and to create and track actions from audits all the way to closure.
- Facilitation of the roll-out by Pisis – which included training and help with the initial configuration of audit forms in ATMS.



Very fast roll-out: it took this customer only 1 day from receipt of the forms to starting to use of the software by the customer.

RESULTS

- Time saving of ~ 10 hrs/week for the Lead QHSE Auditor: instead of working around the old legacy system, the Lead QHSE Auditor can now spend these 10 hours more productively and focus on what is important.
- Confidence that all audit findings and actions are captured immediately.
- Faster, more complete resolution of audit findings: actions are captured quickly, assigned to relevant personnel easily, and communicated automatically. Everyone involved knows what findings they need to address, collaboration is easier, and work can commence immediately.
- The assurance that teams are addressing and closing out audit actions within given timescales.
- An overview of audit results and status of actions from anywhere. Access is easy, and all information is kept in on place, accessible from anywhere.
- Better communication with remote teams, as all have access to the same information: ATMS is cloud-hosted, and all information can be accessed from anywhere in the world.

For more information of how Pisis could help with your audit management, please feel free to contact us:

PiSYS 30
providing technical solutions for years

Pisis House
Grandholm Crescent
Aberdeen
AB22 8AA

+44 (0) 1224 672460

Info@pisis.co.uk

<https://pisis.co>

<http://action-tracking.com/>



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